Oncology Nursing Society Position



Psychosocial Services for Patients With Cancer

Patients with cancer may experience a variety of psychosocial problems along the cancer continuum. Anxiety, denial, suffering, loss, grief, and other psychosocial problems affect patients' coping, adaptation, and recovery. Many components of daily life, such as the ability to engage in self-care, work or attend school, or establish and maintain interpersonal relationships may be negatively affected when psychosocial problems are not addressed. Unresolved psychosocial issues ultimately may reduce patients' quality of life (Carroll-Johnson, Gorman, & Bush, 2006).

A variety of psychosocial services can effectively address problems caused or intensified by cancer as well as those that result from a lack of information or skills needed to manage a cancer diagnosis, its treatment, and survivorship (Carroll-Johnson et al., 2006). Unfortunately, attention to patients' psychosocial health needs may be the exception rather than the rule. Healthcare providers do not routinely assess psychosocial health needs and patients and families often are unaware of available psychosocial resources. The Institute of Medicine's (2007) report, *Cancer Care for the Whole Patient: Meeting Psychosocial Needs*, documented that the problem is not the lack of psychosocial services, but rather the lack of an organized proactive approach that links patients to available services.

It Is the Position of ONS That

- Every patient with cancer has access to psychosocial health services.
- Psychosocial assessment is a standard component of cancer care.
- Oncology healthcare providers identify each patient's psychosocial needs, design and implement a plan that links the patient with needed psychosocial services, engage and support the patient in this plan, and systematically monitor, document, and revise the patient's psychosocial plan of care.
- Oncology nurses, advocacy organizations, and others inform patients that they should expect, and request when necessary, cancer care that includes a range of psychosocial services such as counseling, education, self-care programs, and support groups.
- Oncology nurses incorporate existing evidence-based psychosocial resources into practice, such as those that are available from the Oncology Nursing Society and other nursing and healthcare organizations.
- Health plans adequately support and pay for evidence-based psychosocial services for patients with cancer.
- · Researchers develop standardized, easy-to-use psychosocial

- assessment tools and conduct demonstration and evaluation projects of psychosocial interventions and delivery approaches.
- Federal, state, local, and institutional funding is provided to support research focused on the development of performance measures for psychosocial care.
- Standard-setting organizations create oversight mechanisms to ensure that psychosocial services are being delivered to patients with cancer, especially in ambulatory care.
- Institutions, agencies, and organizations monitor and report progress toward improved delivery of psychosocial services in cancer care.

References

Carroll-Johnson, R.M., Gorman, L.M., & Bush, N.J. (Eds.). (2006).
Psychosocial nursing care along the cancer continuum (2nd ed.).
Pittsburgh, PA: Oncology Nursing Society.

Institute of Medicine. (2007). Cancer care for the whole patient: Meeting psychosocial health needs. Retrieved January 15, 2008, from http://www.iom.edu/CMS/3809/34252/47228.aspx

Approved by the ONS Board of Directors 3/08.

To obtain copies of this or any ONS position, contact the Customer Service Center at the ONS National Office at 125 Enterprise Drive, Pittsburgh, PA 15275-1214 (+1-866-257-4ONS; customer.service@ons.org). Positions also may be downloaded from the ONS Web site (www.ons.org).